

WEST MIDLAND MOTORHOME & CARAVAN HIRE | 2011

RIVER MEADOW BRAN, BRIDGE ROAD, COOKLEY, KIDDERMINSTER, DY11 5YA. Tel:01562
850219/07731101796, EMAIL: WESTMIDLANDMOTORHOMEHIRE@HOTMAIL.CO.UK

Thank you for your enquiry regarding the hire of our Motorhome, we are pleased to enclose our Motorhome details, reservation form and conditions of hire. We offer a friendly and reliable service, our Motorhomes are fully maintained and offer full luxury living and sleeping accommodation, our home from home facilities mean you have all the equipment you need for a comfortable stay.

The dates I have for you are to be confirmed, pick up is **after 9.30am** on the first day of hire and drop off is **before 6.00pm** on the last day of hire, we will need to arrange a definite time but this can be done closer to your hire date. I will contact you to let you know when your payment has been received and again before your hire date to confirm times etc. Below tells you what the Carioca 746 comes with, if there is something not there that you would like please inform us and we can see what we can do for you. The pick up address is 76 Broomfield Road, Kidderminster, DY11 5PH.

CARIOCA 746

This carioca746 is a 6 berth, RHD, 2009. This motorhome has all the essentials you will need for your holiday which include a cooker, microwave, 2x sinks, fridge freezer, kitchen utensils, toilet, shower, out door table and stools, Gas and comes with SAT NAV, DVD, CD, flat screen TV, The Carioca 746 is a 130bhp 2.3 multijet diesel and has a 6 speed manual gear box, turbocharger with intercooler, camping car suspension, ABS brakes, cruise control and power assisted steering. The living area is spacious and comprises of a large middle seating area with a detachable table that stores away when not in use, this living area converts into a double bed, there is a large lounge area at the rear that has a removable table this also stores away this area converts into the 2nd double bed and the 3rd double bed is at the front and over the driver area – this platform rises up to give you more room in the day.



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PAYMENTS AND DEPOSITS

A deposit is required to confirm and secure your dates; the deposit is set at £150 per week (or part of) of hire for the motorhome. The deposit is non refundable and your booking is not secure until the deposit is paid. The remaining balance must be paid 21 days before your hire date, if this deadline is not met the booking is cancelled and the dates are past on to the next customer waiting for these dates. On the day of collection please ensure you have your **original copies** with you of your proof of ID (you are told what you need on the reservation form). A **£300 deposit** is required for possible damages or breakages that may occur; the £300 deposit is returned to the hirer in full on the return of a clean undamaged motorhome. When you come to collect please allow about 30 minutes for us to show and talk you through all the facilities inside and outside the motorhome. *Please remember that your dates are not secure until a deposit has been received, demand is high, we are suggesting to those who wish to book their dates to pay the deposit in to the bank to save waiting for the post, I have included our bank details for you, if you wish to pay this way could you inform us so we can check our bank records and then secure your dates with this payment. Bank details: Lloyds TSB, KIDDERMINSTER, sort code 30-94-70, account number 02231795, WEST MIDLAND MOTOHOME HIRE.*

BREAK DOWN OF TERMS AND CONDITIONS

- 1, The property in this instance is a carioca 746 motorhome, the user understands that any monies paid are to cover wear and tear to the vehicle and its fixtures and/or fittings (other than damages and/losses).
2. The returnable cash deposit in this instance is £300, The £300 deposit is paid against either losses or damages to said vehicle, a payment of up to £300 for each incident is applicable for the fixture and fittings or if one incident occurs over £500 then £500 will be applicable and retained against owner's excess in the event of an accident claim being made.
3. Any damages/breakages to fixtures/ fittings and motorhome will be charged at the current rate for that part, any part that has no market value will be charged at £20 per item, which shall be deducted from the deposit and the remaining returned to the user.
4. The owner undertakes to ensure that upon collection by the user, the vehicle is in good order and that it complies with current UK road tax and mot requirements. The owner shall have checked and made good all oils and water plus filled the vehicle to as near maximum as is with fuel. Please return with a similarly full tank. The owner reserves the right to charge for any shortage at £1,50 per litre.
5. The user shall undertake to check all engine oils and water at least every 500 miles and top-up if required.
6. The user shall undertake to drive in a manner within the law and the owner shall not be held responsible for any speeding or parking fines or any other legal infringement whatsoever and its consequences incurred whilst the property is in the users care.
7. If the time slot is missed that has been allocated for your pick up/ drop off you may have to wait until other clients have been seen to before we can continue with your hire, we need to be informed as soon as possible if you think this is the case so we can try an arrange anther time slot for your hire.
8. The latest drop off time is 6.00pm please plan your journey back to us to meet this, the gates are closed at 6.30pm

A full set of terms and conditions needs to be agreed and signed on pick up of vehicle; this can be provided before hand on request.

Sign, print..... have read and agree to all the above, date.....

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RESERVATION FORM

Please complete and return to; West Midland Motorhome Hire, ATT Victoria Share, River Meadow Barn, Bridge Road, Cookley, Kidderminster, DY11 5YA.

Full name of driver.....
.....

Address.....
..... post code.....

Email address.....

Date of birth.....

Occupation.....

Home phone number.....mobile.....

Full driving licence number.....years held.....

Endorsements yes/no, Details if yes.....

Number of adults.....number of children.....pets.....

Touring the UK, list possible areas.....

Touring Europe list countries.....

Dates from.....to.....

Expected pick up and drop of timeName of vehicle booked.....

We strongly advise you to take out insurance cover for **personal accident** and **personal item cover**. We need a photocopy of the paper part of your licence (front and back), driver licence photo card (front and back), utility bill (dated within the last three months), and your passport. Post or email these to us and bring your **originals with you on the day of pick up**. Failure to do this will result in your booking/hire to be cancelled with no refund. If you are leaving your car with us please also supply your cars insurance certificate, your car is left at your own risk. Please remember your cash deposit of £300 on your hire date.

I enclose the sum of £..... as a booking deposit which I understand is not refundable, my outstanding balance is £..... and is to be paid no later than 21 days before my hire date.

Please sign below to agree to all the above.

SIGNED.....PRINT.....DATE.....

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PLEASE KEEP THIS PART FOR YOU OWN REFERENCE:

Dates booked:..... Deposit paid:..... Balance amount due:.....
Balance due date.....(21 days before hire start date) Vehicle booked:.....

WHAT TO REMEMBER ON THE HIRE DAY

GOT

Your originals of your proof of ID.....	<input type="checkbox"/>
Your original cover note for your car.....	<input type="checkbox"/>
Your £300 cash security deposit.....	<input type="checkbox"/>
Pick up address (76 Broomfield RD, DY11 5PH)..	<input type="checkbox"/>

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