

POSTAL ADDRESS ONLY: RIVER MEDAOW BARN, BRIDGE ROAD, COOKLEY, KIDDERMINSTER, DY11 5YA, 01562 850219/07731101796 EMAIL: WESTMIDLANDMOTORHOMEHIRE@HOTMAIL.CO.UK

Thank you for your enquiry regarding the hire of our caravan, we are pleased to enclose our caravan details, reservation form and conditions of hire. We offer a friendly and reliable service, our caravans are fully maintained and offer full living and sleeping accommodation, our home from home facilities mean you have all the equipment you need for a comfortable stay. The dates I have for you are to be confirmed, pick up is after **9.30am** on the first day of hire and drop off is before **6.00pm** on the last day of hire, we will need to arrange a definite time but this can be done closer to your hire date. I will contact you to let you know when your payment has been received and again before your hire date to confirm times etc. Below tells you what the caravan comes with, if there is something not there that you would like please inform us and we can see what we can do for you. **The pick up address is 76 Broomfield Road, Kidderminster, DY11 5PH.**

4 BERTH CARAVAN

This caravan has a large dining area at the front that has a small coffee table and a large dining table that are both removable, this area converts into 2 single beds or 1 large double, at rear of the caravan there is a smaller dining area that also has a small removable dining table, this area converts in to 2 bunk beds, the top bed is not recommended for very young children, the caravan comes with porter loo and shower, oven, grill, microwave, 2 sinks, TV with free view, out side table and stools and a water carrier, all essential and non essential cooking equipment and cleaning equipment is provided, If you choose to hire our luxury awning at an extra cost of £30 per hire, this gives you that extra room for storage, relaxing, dining and this can also be used for extra sleeping room (bedding not provided). The pictures below are for example only and the make of caravan may change slightly, however the spec will stay the same. (if you have any questions please just ask)



PAYMENTS AND DEPOSITS

A deposit is required to confirm and secure your dates; the deposit is set at £50 per week (or part of, i.e. long weekend) the deposit is non refundable and your booking is not secure until the deposit is paid. The remaining balance must be paid 21 days before your hire date, if this deadline is not met the booking is cancelled and the dates are passed on to the next booking waiting for these dates. On the day of collection please ensure you have your original copies with you of your proof of ID (you are told what you need on the reservation form). A £150 deposit is required for possible damages or breakages that may occur; the £150 deposit is returned to the hirer in full on the return of a clean undamaged caravan. When you come to collect please allow about 30 minutes for us to show and talk you through all the facilities inside and outside the caravan. ***Please remember that your dates are not secure until a deposit has been received, demand is high at the moment, we are suggesting to those who wish to book their dates to pay the deposit in to the bank to save waiting for the post, I have included our bank details for you, if you wish to pay this way could you inform us once you have done so, so we can then secure your dates with this payment.*** Bank details: LLOYDS TSB, KIDDERMINSTER, SORT CODE 30-94-70, ACCOUNT NUMBER 02231795.

POSTAL ADDRESS ONLY: RIVER MEDAOW BARN, BRIDGE ROAD, COOKLEY, KIDDERMINSTER, DY11 5YA, 01562 850219/07731101796 EMAIL: WESTMIDLANDMOTORHOMEHIRE@HOTMAIL.CO.UK

BREAK DOWN OF TERM AND CONDITIONS

- 1. The property in this instance is a 4 berth caravan, the user understands that any monies paid are to cover wear and tear to the caravan and its fixtures and/or fittings (other than damages and/losses).
- 2. The returnable cash deposit in this instance is £150, The £150 deposit is paid against either losses or damages to said vehicle, a payment of up to £150 for each incident is applicable for the fixture and fittings or if one incident occurs over £500 then £500 will be applicable and retained against owner’s excess in the event of an accident claim being made.
- 3. Any damages/breakages to fixtures/ fittings and caravan will be charged at the current rate for that part, any part that has no market value will be charged at £20 per item, which shall be deducted from the deposit and the remaining returned to the user.
- 4. The owner undertakes to ensure that upon collection by the user, the caravan is in good order.
- 5. The user shall undertake to check all towing equipment and tyres on the caravan and on the vehicle and that they and the vehicle are suitable to tow the desired caravan.
- 6. The user shall undertake to drive in a manner within the law and the owner shall not be held responsible for any legal infringement whatsoever and its consequences incurred whilst the property is in the users care.
- 7. The user must be over the age of 25 years and held a full driving licence for a minimum of 3 years and have no serious endorsements.
- 8. The user’s towing vehicle must be in good condition, insured and have a valid MOT for the hire period booked, proof will need to be shown prior to the release of the caravan for hire, failure to do so will result in the hire being cancelled with no refund.
- 9. The user must be aware that the maximum speed to for towing is 60 miles per hour.
- 10. The user will need to provide an oblong number plate with the same registration as the towing vehicle.
- 11. The hirer agrees to notify his/her insurance company that he/she intends to use his/her car for towing a caravan so his/her policy will be extended to **include third party cover** on the caravan. The hirer is responsible for the full cost of replacement of the caravan should it be lost or stolen. The hirer is responsible for the full cost of any damage to the wheels and tyres.
- 12. The caravan is for U.k travel only.
- 13. The latest drop off time is 6.00pm please plan your journey back to us to meet this; the gates are closed at 6.30pm

I **as the hirer agree to all the above terms and conditions.**

Sign.....print.....date.....

POSTAL ADDRESS ONLY: RIVER MEDAOW BARN, BRIDGE ROAD, COOKLEY, KIDDERMINSTER, DY11 5YA, 01562
850219/07731101796 EMAIL: WESTMIDLANDMOTORHOMEHIRE@HOTMAIL.CO.UK

RESERVATION FORM

Please complete and return to; West Midland Motorhome Hire, ATT Victoria Share, River Meadow Barn, Bridge Road, Cookley, Kidderminster, DY11 5YA.

Full name of driver.....
.....

Address.....
.....post code.....

Email address.....

Date of birth.....Occupation.....

Home phone number.....mobile.....

Full driving licence number.....years held.....

Endorsements yes/no, Details if yes.....

Number of adults.....number of children.....pets.....

Touring the UK, list possible areas.....

Dates from.....to.....

Expected pick up and drop of time/.....

Awning booked.....YES/NO.....(£30 extra)

Will you require a T.V .. YES/NO... will you require a microwave ...YES/NO... *to use these items you will need to be connected to a hook up on your camp site to power 240v.

We advise you to take out insurance cover for personal accident and personal item cover. **We need a photocopy of the paper part of your licence (front and back), driver licence photo card (front and back), utility bill (dated within the last three months), and your passport. Post or email these to us and bring your originals with you on the day of pick up. Failure to do this will result in your booking/hire to be cancelled with no refund. If you are leaving your car with us please also supply your cars insurance certificate, your car is left at your own risk. Please remember your cash deposit of £150 on your hire date.**

I enclose the sum of £..... as a booking deposit which I understand is not refundable, my outstanding balance is £..... and is to be paid no later than 21 days before my hire date.

Please sign below to agree to all the above.

SIGNED.....PRINT.....DATE.....

POSTAL ADDRESS ONLY: RIVER MEDAOW BARN, BRIDGE ROAD, COOKLEY, KIDDERMINSTER, DY11 5YA, 01562
850219/07731101796 EMAIL: WESTMIDLANDMOTORHOMEHIRE@HOTMAIL.CO.UK

PLEASE KEEP THIS PART FOR YOU OWN REFERENCE:

Dates booked:..... Deposit paid:..... Balance amount due:..... Balance due date.....(21 days before hire start date) Vehicle booked:.....

WHAT TO REMEMBER ON THE HIRE DAY

GOT

Your originals of your proof of ID.....

Your original cover note for your car.....

Your £150 cash security deposit.....

Pick up address (76 Broomfield RD, DY11 5PH)..

CARAVAN HIRE EXTRAS

Your original MOT for towing car.....

Your number plate to go on the caravan.....

BREAK DOWN OF TERM AND CONDITIONS

1. The property in this instance is a 4 berth caravan, the user understands that any monies paid are to cover wear and tear to the caravan and its fixtures and/or fittings (other than damages and/losses).
2. The returnable cash deposit in this instance is £150, The £150 deposit is paid against either losses or damages to said vehicle, a payment of up to £150 for each incident is applicable for the fixture and fittings or if one incident occurs over £500 then £500 will be applicable and retained against owner's excess in the event of an accident claim being made.
3. Any damages/breakages to fixtures/ fittings and caravan will be charged at the current rate for that part, any part that has no market value will be charged at £20 per item, which shall be deducted from the deposit and the remaining returned to the user.
4. The owner undertakes to ensure that upon collection by the user, the caravan is in good order.
5. The user shall undertake to check all towing equipment and tyres on the caravan and on the vehicle and that they and the vehicle are suitable to tow the desired caravan.
6. The user shall undertake to drive in a manner within the law and the owner shall not be held responsible for any legal infringement whatsoever and its consequences incurred whilst the property is in the users care.
7. The user must be over the age of 25 years and held a full driving licence for a minimum of 3 years and have no serious endorsements.
8. The user's towing vehicle must be in good condition, insured and have a valid MOT for the hire period booked, proof will need to be shown prior to the release of the caravan for hire, failure to do so will result in the hire being cancelled with no refund.
9. The user must be aware that the maximum speed to for towing is 60 miles per hour.
10. The user will need to provide an oblong number plate with the same registration as the towing vehicle.
11. The hirer agrees to notify his/her insurance company that he/she intends to use his/her car for towing a caravan so his/her policy will be extended to **include third party cover** on the caravan. The hirer is responsible for the full cost of replacement of the caravan should it be lost or stolen. The hirer is responsible for the full cost of any damage to the wheels and tyres.
12. The caravan is for U.k travel only.
13. The latest drop off time is 6.00pm please plan your journey back to us to meet this, the gates are closed at 6.30pm

POSTAL ADDRESS ONLY: RIVER MEADOW BARN, BRIDGE ROAD, COOKLEY, KIDDERMINSTER, DY11 5YA, 01562
850219/07731101796 EMAIL: WESTMIDLANDMOTORHOMEHIRE@HOTMAIL.CO.UK